

## MEMO : 30 – 18

**TO :** All Clubs  
**FROM:** Damien Bresic  
**DATE:** 19<sup>th</sup> April 2018  
**SUBJECT:** FFA National Insurance Program - Personal Accident Insurance/Claim Form

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As from the 30<sup>th</sup> April 2018, there have been minor changes to the process to lodge a Personal Injury claim.

Please find information below for Players, on how to lodge a Personal Injury claim through the 'Online Claims Portal'. Attached is a hardcopy of the claim form together with the how to guide to lodge the Claim.

### The Online Claims Portal

This has been developed by Gow-Gates to improve the way sports injury claims are processed and to expedite the process for players when they have a claim. The Claims Portal can be accessed via our website and following the links to "Claims" <http://www.gowgatessport.com.au/football/claims/>

The claimant then simply clicks their respective Member Federation and selects 'Enrol as a New User' (the link takes them to <https://footballqueensland.sportsclaims.com.au/enroll/passport> ). This enables the player to set up as a user to lodge and track their claim.

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