

MEMO : 30 – 18

TO : All Clubs
FROM: Damien Bresic
DATE: 19th April 2018
SUBJECT: FFA National Insurance Program - Personal Accident Insurance/Claim Form

As from the 30th April 2018, there have been minor changes to the process to lodge a Personal Injury claim.

Please find information below for Players, on how to lodge a Personal Injury claim through the 'Online Claims Portal'. Attached is a hardcopy of the claim form together with the how to guide to lodge the Claim.

The Online Claims Portal

This has been developed by Gow-Gates to improve the way sports injury claims are processed and to expedite the process for players when they have a claim. The Claims Portal can be accessed via our website and following the links to "Claims" <http://www.gowgatessport.com.au/football/claims/>

The claimant then simply clicks their respective Member Federation and selects 'Enrol as a New User' (the link takes them to <https://footballqueensland.sportsclaims.com.au/enroll/passport>). This enables the player to set up as a user to lodge and track their claim.

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